


Field Audits	
Closed-loop compliance workflow including audits, action plans and follow-up	✓
Rapid form-building using web-based utility and/or file uploads	✓
Brand-defined form content, layout, pagination and scoring	✓
Form "narrowcasting" targets specific stores and users with specific forms	✓
Attach "best-practice" photos, Word, PDF and Excel docs to forms	✓
Attach visit photos (with mobile or tablet) to visit record	✓
Support for visit flagging and critical items	✓
Built-in action plan, task assignment, follow-up and tracking	✓
Visit scheduling and notification	✓
Visit messaging	✓
Audit trail for new and changed records	✓
Built-in goal tracking	✓
Import your store list and organizational hierarchy	✓
Distributed user management, create your own roles	✓
Advanced reporting including averages, trends and repeat unacceptables	✓
Dashboard and KPIs	✓
Multi-lingual. French and English.	✓
Runs on all major browsers, tablets and smartphones	✓
Data export to Excel and PDF	✓
Turn-key software as a service, secure, guaranteed availability	✓

Task Management	
Task Management, multi-lingual, hierarchy-aware, web & mobile, real-time	✓

Ticket Tracking	
Enter, track and assign customer complaints, feedback and general information	✓
Allow stores, district managers, head-office and customers to create tickets	✓
Control the visibility of tickets	✓
Support for laptops, tablets and smartphones	✓